

Particulars

About Your Organisation

1.1 Name of your organization

CSM Bakery Solutions Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

4-0764-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
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Operations and Certification Progress

2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?

- Belgium
 - Canada
 - France
 - Germany
 - Italy
 - Netherlands
 - Portugal
 - Spain
 - United Kingdom
 - United States
-

2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?

Yes

2.1.3 Does this system only cover your own-brand or all the brands you manufacture?

own-brand

2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?

- Belgium
 - Canada
 - France
 - Germany
 - Italy
 - Netherlands
 - Portugal
 - Spain
 - United Kingdom
 - United States
-

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

36,230

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

4,465

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

24,121

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

64,816

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	15,564.00	711.00	-	6,375.00
2.3.3 Segregated	6,715.00	248.00	-	5,718.00
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	22,279.00	959.00	-	12,093.00

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe	42%
2.5.5 India	--
2.5.6 North America	98%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2011

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2011

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.5 In which markets where you operate do these commitments cover?

Belgium, Canada, France, Germany, Italy, Netherlands, Portugal, Spain, United Kingdom, United States

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

Yes

Please state which product range(s) and market(s) you intend to apply the Trademark and when you plan to start using the Trademark.

For CSM Bakery Products portfolio progressively in the Markets where the RSPO trademark usage is recognized as an added value.

Year: 2014

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. To work with our Suppliers to gradually convert palm and palm-derived ingredients still not available in the Market to sustainable options with the objective of using 100% RSPO certified palm oil products from any supply chain option by 2020.
2. To continue to transition to 100% certified palm oil products from physical supply chain options (mass balance, segregated, identity preserved) by 2020.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Others:

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Application of Principles & Criteria for all members sectors**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
For administration purpose, attachment files are renamed automatically
- Land Use Rights
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
For administration purpose, attachment files are renamed automatically
- Ethical conduct and human rights
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically
- Labour rights
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
For administration purpose, attachment files are renamed automatically
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified these guidelines available in?

In 2016, CSM published a supplier code of conduct (in English) incorporating many of the RSPO values.

Uploaded files: [M-Practice-Guidelin](#)**GHG Emissions**

8.1 Are you currently assessing the GHG emissions from your operations?

Yes

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

CSM recognizes that protecting the environment is one of the major challenges facing industry and society as a whole. CSM complies with all applicable legislation and is committed to progressively minimize the impact of our products and processes, through various operational excellence objectives, including reduction in energy consumption and GHG emissions. CSM has a management process to collect its Key Sustainability Performance Indicators (KPI's), including GHG emissions of our operations, and these are used to measure the effectiveness of our efforts. The external reporting of GHG emissions is in study.

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

1) Availability of derivatives in SG, and overall pricing of SG on the market. 2) Very negative connotations of palm oil in certain parts of Europe (for example France), where suppliers prefer not to communicate the RSPO logo on the packaging. 3) RSPO is unknown with the general public in some markets. We continue to increase the percentage of CSPO utilizing in our products (compared to conventional palm oil).

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have regular dialog with our customers about the availability of CSPO for our products, and the benefits of RSPO certification within the palm oil supply chain.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
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